

भारत सरकार/Government of India
परमाणु ऊर्जा विभाग/Department of Atomic Energy
परिवर्ती ऊर्जा साइक्लोट्रॉन केन्द्र/Variable Energy Cyclotron Centre

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कोलकाता/Kolkata – 700 064

सं./Ref. वीईसीसी/VECC/प्रशा.-Admn./सीएचएसएस/CHSS-tele-con/2021/409 मार्च/March 18, 2021

परिपत्र / CIRCULAR

विषय: सीएचएसएस, कोलकाता के सभी लाभार्थियों के सुविधा हेतु वीईसीसी में टेली-परामर्श सुविधा की शुरुआत।

Subject: Launching of tele-consultation facility in VECC for the benefit of all the beneficiaries of CHSS, Kolkata.

सीएचएसएस, कोलकाता के लाभार्थियों को आसान सुविधाएं एवं सर्वोत्तम सेवाएं प्रदान करने के लिए, सीएचएसएस सुविधा, कोलकाता के सभी लाभार्थियों की सुविधा हेतु टेली-परामर्श सुविधा की शुरुआत की गयी है।

As a part of ease of doing and also to deliver the best services to the beneficiaries of CHSS, Kolkata, the tele-consultation facility is launched for the benefit of all beneficiaries of CHSS facility, Kolkata.

02. तदनुसार, सभी लाभार्थियों को यह सूचित किया जाता है कि जो लोग विभिन्न कारणों से व्यक्तिगत रूप से औषधालय में आने में असमर्थ हैं, वे उक्त सुविधा का उपयोग कर लाभ प्राप्त कर सकते हैं।

Accordingly, all the beneficiaries are hereby informed that those who are unable to attend the dispensary in person due to varied reasons may resort to avail the said facility and get the benefit out of the facility.

03. जहां तक इस सुविधा के कार्य-संचालन का संबंध है, संलग्न अनुबंध में विस्तृत निर्देश दिए गए हैं।

As regards the modus-operandi of the facility is concerned, the instructions are detailed in the attached annexure.

04. इस संबंध में कोई सुधार, यदि कोई हो, जो उक्त सुविधा के सुचारु संचालन के लिए आवश्यक महसूस किया गया हो तो निश्चित रूप से इसे फीडबैक के आधार पर लिया जाएगा।

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Further developments, if any, felt necessary for smooth functioning of the facility would certainly be taken up based on the feedback.

05. अतः, सीएचएस, कोलकाता के तहत पंजीकृत सभी सीएचएस लाभार्थी एवं जो उक्त सुविधा प्राप्त करने के इच्छुक हैं, वे इसका उपयोग कर सकते हैं।

Hence, all CHSS beneficiaries registered under CHSS, Kolkata and those who are interested to avail the facility may make use of the same.

06. इसे निदेशक, वीईसीसी के अनुमोदन से जारी किया जाता है।

This issues with the approval of Director, VECC.

अनुलग्नक : यथोपरि/ Encl:a.a.


(राजी एस नायर/Raji S Nair)

सहायक कार्मिक अधिकारी (साप्र)
Asst. Personnel Officer (GA)

सभी सेवारत कार्मिक /All Serving Employees/

सभी सेवानिवृत्त कार्मिक/All retired employees/ ... Through Notice Boards/e-circulation

सभी सीएचएसएस लाभार्थी/All CHSS beneficiaries/

प्रतिलिपि/CC to:

1. निदेशक, वीईसीसी-सूचनार्थ /Director, VECC for kind information

Instructions to the beneficiaries of CHSS, Kolkata for availing tele-consultation facility

Basic requirement

1. Make sure your mobile number or email id. exist in Administration Database of VECC. Contact VECC Extn 4217 (or Extn 4213 in Emergency) for any query regarding entry/updation of your mobile number or email id.
2. You need to have a smart phone with Google Chrome (latest version) installed as a default browser of your device e.g. mobile phone, computer, tab and etc.
3. Ensure the microphone, speaker and camera of your device is healthy. Also ensure that network data connectivity of your device is sufficient.

Procedure of tele-consultation

1. Contact officials at dispensary over phone and communicate your Computer Code No. or CHSS No. for patient registration. There are two different numbers for dispensary at VECC (Extn 4243) and CHSS Clinic at housing (Extn 6421).
2. The concerned official will complete the registration and prime beneficiary will receive an SMS and email in beneficiary's registered mobile phone and email account, respectively on successful registration.
3. The beneficiary will receive the link of the consulting video room after some time (as per the turn in the patient's queue) through SMS and email.
4. The beneficiary should click the link to view the consulting video room in a chrome browser (latest version) on his/her device.
5. The browser will show 3 different options. Select the option "Launch in web" to view the consulting video room. In case of any difficulty contact VECC (Extn. 4733).
6. The message "Waiting for the host" will appear on the browser window. Please "Do Not" click on the button says "I am the host". Wait for the concerned Doctor (as a host) to allow you to enter the room and start consultation.
7. Prescription will be sent as a pdf file to the email account of the prime beneficiary after the consultation.

